


2017 IT Service Continuity Directory

Acronis

Florence Jule
Headquarters
1 van de Graaff Drive Suite 301
Burlington, MA 01803
(781) 782-9000
<http://www.acronis.com>

Acronis sets the standard for hybrid cloud data protection through its backup, disaster recovery, and secure file sync and share solutions. Powered by the Acronis AnyData Engine and set apart by its image technology, Acronis delivers easy, complete and affordable data protection of all files, applications and operating systems across any environment—virtual, physical, cloud and mobile. Founded in 2003, Acronis protects the data of over 5 million consumers and 500,000 businesses in over 145 countries. With more than 100 patents, Acronis products have been named best product of the year, and cover a range of features, including migration, cloning and replication. Today, Acronis solutions are available worldwide through a global network of service providers, distributors and cloud resellers. For additional information, please visit www.acronis.com.



Disaster Recover Journal publishes five directories per year on a variety of business continuity topics. Our policy is to only edit the information to meet our guidelines. We neither evaluate nor rate any of the participating vendors' products or services. Our goal is to maintain an independent view while sharing information to assist our readers in making successful, well-informed decisions. Contact the vendor directly for further information on any product or service listed in one of our directories. Vendors who would like to be included in future directories should contact Laura Wilfong at laura@drj.com.

power generators, fully furnished short-term and long-term office space, mobile office recovery units, satellite communications equipment and replacement computer systems, as well as a comprehensive online disaster planning platform and testing services. Since 1989, Agility has rescued thonds of organizations with unparalleled success through business interruptions large and small.

Continuity Centers

Cosmo Gazzani
1000 Woodbury Road Suite 100
Woodbury, NY 11797
516-422-7011
www.continuitycenters.com
cgazzani@continuitycenters.com

Continuity Centers offers flexible alternate site solutions throughout the US and International. Headquartered on the east coast, Continuity Centers owns and operates its own Datacenter and has partnerships to extend available locations in every state. Continuity Centers combines best in class technology, process, and people to ensure our clients requirements and SLAs.

CyrusOne

Headquarters
1649 W. Frankford Rd
Carrollton, TX 75007
(855) 564-3198
<http://www.cyrusone.com/>
 CyrusOne (NASDAQ: CONE) specializes in highly reliable enterprise-class, carrier-neutral data center properties. The company provides mission-critical data center facilities that protect and ensure the continued operation of IT infrastructure for nearly 900 customers, including nearly half

of the Fortune 20 and more than 160 of the Fortune 1000 or equivalent-sized companies. CyrusOne's data center offerings provide the flexibility, reliability, and security that enterprise customers require and are delivered through a tailored, customer service-focused platform designed to foster long-term relationships. CyrusOne's National IX platform provides robust connectivity options to drive revenue, reduce expenses, and improve service quality for enterprises, content, and telecommunications companies. CyrusOne is committed to full transparency in communication, management, and service delivery throughout its more than 30 data centers worldwide. If you would like to learn about career opportunities at CyrusOne, we encourage you to review our current list of open positions: <http://bit.ly/C1Careers> Take a virtual tour of CyrusOne facilities here: <http://www.cyrusone.com/data-center-locations/data-center-virtual-tours/>

Datto Inc

Samantha Ciaccia
Headquarters
101 Merritt 7, 7th Floor
Norwalk, CT 06851
(203) 822-7724
www.datto.com

Datto is an innovative provider of comprehensive backup, recovery and business continuity solutions used by thousands of managed service providers worldwide. Datto's 200+ PB purpose-built cloud and family of software and hardware devices provide Total Data Protection everywhere business data lives. Whether your data is on-prem in a physical or virtual server, or in the cloud via SaaS applications, only Datto offers end-to-end recoverability and single-vendor accountability. Datto's innovative technologies include Instant Virtualization, Screenshot Backup Verification™, Inverse Chain Technology™, Backup Insights™,

2017 IT Service Continuity Directory



and end-to-end encryption. All Datto solutions are supported by 24/7/365 in-house technical support and selected products offer time-based cloud data retention, for predictable billing and budget management. The Datto product line consists of the Datto SIRIS Family, Datto ALTO Family, Datto Backupify Family, Datto DNA Router, and Datto NAS. Founded in 2007 by Austin McChord, Datto is privately held and profitable. In 2013, General Catalyst Partners invested \$25M in growth capital. In 2015, Technology Crossover Ventures invested \$75M in a series B funding round. McChord was also named to the Forbes "30 under 30" ranking of top young entrepreneurs in 2015. To learn more, visit www.datto.com. Find us on: Twitter: <http://bit.ly/1MP3smU> Facebook: <http://on.fb.me/1PMbPFQ> Youtube: <http://bit.ly/1jhYEy7>

Hewlett Packard Enterprise DEC-Inbound@hpe.com

Hewlett Packard Enterprise (HPE) has been in business since 1939, and has been in the continuity services business since 1984. Hewlett-Packard Enterprise has several hundred business continuity planners worldwide, the majority of whom are certified. HPE manages 42 recovery centers across 21 countries and has managed more than 850 invocations with 100 percent success rate. HPE provides comprehensive business continuity consulting and program management services tailored to each customer's requirements. HPE's methodology is based upon industry standards as well as HPE's best practices, addressing both business and technical requirements. HPE also provides collaborative consultation, mentoring and training for customer staff wishing to maximize use of their own staff. The company has been involved with or completed more than 1,500 business continuity plans in a wide array of industries as well as for

government entities. Consultants use HPE developed tools, as well as commercially available planning software packages if preferred. HPE provides either fixed price or time and expenses consulting. The hourly fees vary depending on the skill and experience needed.

IBM Corporation Patrick Corcoran 3039 Cornwallis Rd Research Triangle Park, NC 27709 845-721-6269

ibm.com/services/resiliency
corcoran@us.ibm.com

IBM is the market leader in providing enterprise-wide resiliency. IBM owns and operates 305 global delivery data centers in 68 countries with 8M+ sq. ft. of data center raised floor; protects over 10M sq. ft. of Resiliency data center facility for disaster recovery, with over 41,000 work area recovery seats.

iland Leigh Anne Reynolds 1235 North Loop West, Suite 800 Houston, TX 77008 800-697-7088 www.iland.com lreynolds@iland.com

iland is a global cloud service provider of secure and compliant hosting for infrastructure (IaaS), disaster recovery (DRaaS), and backup as a service (BaaS). They are recognized by industry analysts as a leader in disaster recovery. The award-winning iland Secure Cloud Console natively combines deep layered security, predictive analytics, and compliance to deliver unmatched visibility and ease of management for all of iland's cloud services. Headquartered in Houston, Texas and London, UK, iland delivers cloud services from its data centers throughout the Americas, Europe, Australia, and Asia. Learn more at iland.com.

ImagIT Recovery Services

Jessica Cook
Two Prudential Plaza, Suite 3500
Chicago, IL 60601
312-877-0121

<http://www.imagitrecovery.com/>
jcook@imagITRecovery.com

ImagIT Recovery Services specializes in providing dynamic Workplace Recovery Solutions in 120 countries (over 3,000 locations) around the globe - including fast delivery of necessary Computing Hardware, Flexible Alternate Workspaces and Business Continuity Testing. In an effort to minimize downtime and loss of revenue, we've placed depots in strategic locations that allow us to provide emergency recovery hardware to businesses in almost every country within 24 hours. From large multinational corporations to small local offices, we're the superheroes who help you maintain your brand and reputation in the event of a disaster at a very cost effective rate.

Peak 10, Inc. Vincent Evans 8809 Lenox Pointe Drive, Suite G Charlotte, NC 28273 866-473-2510

<http://www.peak10.com>
sdt@peak10.com

Peak 10 is a hybrid IT infrastructure provider offering DR sites from within its data center facilities across the US.

Recovery Point Systems Inc Megan Virgo 75 West Watkins Mill Road Gaithersburg, MD 20878 (240) 632-7000

www.recoverypoint.com
sales@recoverypoint.com

Recovery Point's unique integrated service delivery model reduces risk, eliminates vendor fragmentation and accelerates

2017 IT Service Continuity Directory



recovery processes by providing the complete range of resources required to enable survival of catastrophic events within all-inclusive, highly secure facilities. Our solutions include Disaster Recovery as a Service (DRaaS) offerings for all environments, subscription-based Hot Site, Cold Site and Work Area recovery services, managed hosting and colocation, off-site tape storage, carrier-class network services and credentialed BC/DR planning services. Recovery Point's integrated service portfolio offers enterprise clients contract flexibility along with scalable solutions across the entire spectrum of technology environments. We have the resources of our larger competitors, without their oversubscription rates.

Rentsys Recovery Services

Brandon Tanner
 200 Quality Circle
 College Station, TX 77845
 888-811-4023
sales@rentsys.com

Founded in 1995, Rentsys Recovery Services is a provider of comprehensive business continuity and disaster recovery solutions for regulated industries and large enterprise organizations. The company offers fully customizable and testable solutions, which include restored communications systems, mobile and on-site business recovery centers, data vaulting and recovery using a controlled private cloud and quick shipment of office technology. For more information, please visit rentsys.com.

RES-Q Services

Lindsey Mulkey
 130 Technology Parkway
 Norcross, GA 30092
 770-300-4700
www.resqdr.com
lmulkey@resqdr.com

We have multiple recovery centers throughout the US. We provide full service data replication and system recovery. We will build a DR solution to fit your needs in one of our recovery centers.

Sungard Availability Services (Sungard AS)

Gary Cohen
 680 E. Swedesford Road
 Wayne, Pennsylvania 19087 United States
 484-582-2054
www.sungardas.com
gary.cohen@sungardas.com

Business never stops. Neither should your IT. Sungard Availability Services' critical production and recovery services keep your mission-critical systems running through natural disasters, technology failures and other disruptions, ensuring you never miss a beat. Sungard AS channels its more than 35 years of experience into designing, building and running critical IT services to help enterprises manage complex IT, adapt quickly and build resiliency and availability.

TierPoint

Patrick Baczenas
 12333 Powerscourt
 St. Louis, MO 63131
 877-859-8437
tierpoint.com
patrick.baczenas@tierpoint.com
 TierPoint offers Cloud to Cloud Recovery

DRaaS and Server to Cloud Recovery DRaaS. Each type has different configuration and high-availability options plus a variety of managed services available including fully-managed DRaaS. With 40 data centers across the United States, TierPoint provides you with many replication destination choices, which allows you to have protected data in different parts of the country.

UCG Technologies

Jim Kandrac
 7100 E. Pleasant Valley Road, Suite #250
 Independence, Ohio 44131-5556
 800-211-8798
<https://www.ucgtechnologies.com/jkandrac@ucgtechnologies.com>

Veritas

500 E. Middlefield Rd
 Mountain View, CA 94043
 (866) 837-4827
www.veritas.com

The exponential growth of data and the resources needed to manage it is one of the most pressing issues facing business today. And it's not just the amount of data. It's where it lives and how it travels between private clouds, public clouds and back to on premises. In these increasingly complex IT environments, it's important to focus on what's constant: the data. Every one of our information management solutions – from business continuity to back up and recovery to software defined storage and information governance – is designed around the principle that information is more important than infrastructure. Veritas has the privilege to help the world's organizations – including 86% of the global Fortune 500 – collect, protect, analyze and optimize their data, even in the most demanding environments.