2017 Emergency Notification Directory

This directory includes information from emergency notification service providers. The information came directly from the vendor. Please use the contact listed for questions or more information. The directory looks at the following questions: types of systems; average hourly call capacity; device delivery options; additional features; inbound calling capabilities; tools that system can integrate with; customer support and training; and unique features of the notification system. To have your organization listed in a future directory, please e-mail drj@drj.com.

Airbus DS Communications

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VESTAMarketing@Airbus-DSComm.com

Airbus DS Communications pioneered Emergency Notification technology in the 1980s. Today our proven VESTA® portfolio serves the Emergency Notification needs of hundreds of public and private sector organizations around the world. Our solutions better equip communities to prepare for, respond to and recover from events of every kind. Our offering includes VESTA® Communicator a widely deployed, highly utilized platform for immediate, multi-modal notification of specific individuals, groups or teams. Our map-based VESTA® Alert solution is optimized for population warning and mass notification. Contact us to learn how we can help keep your people connected when it matters most.

Catalyst Bullhorn, Avalution Consulting

Ryan Hutton
323 West Lakeside Avenue, Suite 410
Cleveland, OH 44113
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ryan.hutton@avalution.com
Bullhorn enables organizations to quickly and easily connect when it counts by sending emergency notifications and surveys to contacts via email, text message, or voice phone call. Even better, Bullhorn is built-in to the Catalyst business continuity software suite, so no third-party contracts are required. Bullhorn contracts include unlimited communication during a live incident and a minimum of two tests per year, making costs predictable. Bullhorn enables organizations to distribute messages and surveys to individual contacts, groups of contacts, or teams from recovery plans, record custom audio messages for phone calls (rather than using text to speech), and more. Explore Bullhorn via a free trial at bccatalyst.com.

BlackBerry AtHoc

Joshua Zaroor
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AtHoc enables organizations to communicate and collaborate within and between organizations, keeping people safe and ensuring businesses stay up-and-running. We're the first FedRAMP authorized crisis communication solution available and the number one provider to federal government agencies around the world, as well as a leader in providing sophisticated solutions for complex industrial, transportation and healthcare enterprises. Our solution can be deployed completely in the cloud or as an on-premises solution, or a hybrid of the two and integrates with most mass communication devices like two-way radios, loudspeakers, and digital displays.

Black Swan Solutions

Michelle Colosimo
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Black Swan Solutions has more than 30 years of experience assisting organizations in preparing for, responding to and recovering from the human impact of crises. Our turnkey approach integrates the expertise of experienced, masters-prepared professionals with state of the art technology. We mitigate organizational risk by ensuring that people get timely and accurate information, as well as the human support they need during and after a crisis. In responding to crises ranging from data breaches to mass casualty events, our client organizations, among the most recognized brands in the world, rapidly communicate with stakeholders, demonstrate compassion for victims, and protect their reputation.

Eaton

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When it comes to protecting life and property, there's no room for compromise. Eaton is the industry's foremost developer in leading technological solutions for the rapidly growing mass notification market, where delivering the right message to the right people at the right time is paramount for responding to threats. In an emergency, you can depend on Eaton's powerful solutions, Wheelock fire and security notification appliances and devices and ALERiTY integrated mass notification systems (MNS), including Roam Secure Alert Network (RSAN) personal alerting, SAFEPATH in-building emergency communications, and WAVES wide-area, Giant voice systems.

Emergency Communications Network

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Emergency Communications Network (ECN) is the leading global provider of critical mass notification solutions for commercial organizations and businesses around the world. Our extensive line of commercial products includes SmartNotice, a reliable and afford-

able solution for small to medium size businesses, and MIR3's Intelligent Notification and TelAlert platforms built for enterprise organizations. ECN has been a leader in the notification industry for nearly two decades with in-house experts developing and driving innovative system enhancements. With thousands of clients across the globe, including ~80 of the Fortune 100 companies, ECN is the clear partner of choice to meet the needs of businesses of every size and scope.

ERMS Corporation

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ERMS Corporation is the provider of Advantage — an award-winning comprehensive enterprise-class mass emergency notification system. Advantage is made up of 7 tightly-integrated modules (Messenger, Roll Call, Crisis Manager, Mapper, HotLine, myAdvantage, and Library). Advantage provides the industry's highest level of adaptability, most inclusive API, reliability and advanced functionality. It allows organizations to use the system the way that best suits their unique needs. Advantage is sold as a complete solution (the opposite of addons) that empowers business continuity, crisis communication, and disaster recovery professionals to, quickly and reliably, prepare, execute, and report on the notification portion of their continuity plans. ERMS was recently recognized for their contribution to Canada's technology and public

safety sectors with the 2013 Motorola Award for Public Safety Technology, presented by CATAAlliance Innovation and Leadership.

Everbridge

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Everbridge is a global enterprise software company that provides applications which automate the delivery of critical information to help keep people safe and businesses running.

Honeywell International

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https://buildingsolutions.honeywell. com/en-US/solutions/instantalert/ Pages/ default.aspx
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Honeywell Instant Alert is a cloud-based customizable notification solution that enables you to quickly reach thousands of people in seconds, on a wide variety of devices, with consistent messages in an emergency or for routine communications. Instant Alert is used by thousands of organizations and includes two-way communication, automated teleconference bridging, GIS map-based alerting, and contractually guaranteed message delivery. Each customer is assigned an Instant Alert

Champion who provides setup, training and support in addition to a 24x7x365 help desk. Instant Alert is backed by a Fortune 100 company that provides outstanding service to its customers.

Message911

Sharon Wylds
531 Blackburn Drive
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www.Message911.com
info@message911.com
Message911 is a phone, web, and cloud-accessible emergency notification system that allows large and small organizations to communicate to groups of people during emergency situations through pre-recorded or original messages while providing real-time tracking of communication. Messages are provided through phone, email, SMS, and fax. In addition, Message911 provides 24-hour customer service support and is simple to use during real-world emergency situations.

MessageOne

Abdiel Gutierrez - Sales
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MessageOne's AlertFind Enterprise Notification delivers the communications you count on during emergencies and unplanned disruptions. AlertFind is an automated, cloud-based enterprise notification service backed by our commitment to quality and reliability. Independent of your infrastructure, AlertFind can send notifications to hundreds or thousands of employees via email, landline, mobile phone and SMS text message — and allow them to respond.

MIR3, Inc.

Sales
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sales@mir3.com
MIR3 is the leader in technology for realtime Intelligent Notification. Our products let you quickly deliver important messages to, and receive responses from, groups of any size, anywhere in the world, on a wide range of devices. Intelligent Notification is a powerful part of successful business continuity planning, keeping teams on track and coordinating and communicating in crisis situations. This increases productivity and efficiency and plays a critical role in protecting lives and property when the unexpected happens.

MissionMode

Courtney Ring
222 W. Merchandise Mart Plaza, Suite 1212
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www.missionmode.com
info@missionmode.com
MissionMode delivers best-in-class crisis management solutions in order to help businesses and organizations deliver effective and reliable emergency notifications, as well as speed and simplify incident management and communications during an emergency or critical event. Our seasoned and certified emergency managers and business continuity practitioners partner with clients to enhance the clients' emergency management processes and procedures - ensuring successful communications during times of crisis. Come see for yourself why so many leading experts rely of MissionMode's Notification Center, Situation Center, and Earshot to best prepare their business for success during times of crisis!

Regroup

Taylor Ray
709 Noe Street
San Francisco, CA 94114
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Regroup is a cloud-based, easy-to-use mass notification platform that can be leveraged for day-to-day and emergency communications, providing a value-based, all-in-one mass messaging solution. From an intuitive interface, users can simultaneously send thousands of messages per minute across all major communication channels.

RockDove Solutions

Chris Britton
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In Case of Crisis developed by RockDove Solutions, is an award winning, fully customizable, enterprise-class mobile solution. Leveraging mobile technology, the In Case of Crisis app helps organizations make their emergency, crisis and safety plans, training and overall communications more actionable, secure and scalable.

Send Word Now

Lorin Bristow
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Headquartered in New York City, Send Word Now is the leading worldwide provider of critical communications solutions. The company's easy-to-use, web-based emergency notification and enterprise collaboration tools are used by businesses, government agencies, universities and non-profit organizations worldwide to ensure fast, effective, two-way communication when it is needed the most. Among its many accolades, Send Word Now recently received the CIR Cloud Services Provider of the Year Award and the BCI Continuity and Resilience Innovation 2015 Award. It was named a "Leader" in Gartner's 2014 Magic Quadrant for U.S. Emergency/Mass Notification Services.

Sungard Availability Services

Joseph Field
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Built on an award-winning platform used widely by both public and private sectors worldwide, Assurance Notification Manager (AssuranceNM), leverages easy-to-use modern web and mobile user interfaces in addition to powerful smartphone apps to initiate alerts on the go, transmit voice and text alerts directly to a recipient's device, and securely send and store files to app recipients. The AssuranceNM platform is 100% uptime SLA guaranteed with multiple geographically-distributed data centers and global monitoring capabilities, and keeps critical data in sync with detailed audit trails and map notifications, as well as integration with Sungard AS' AssuranceCM business continuity software.

Twenty First Century Crisis Communications

750 Communications Parkway
Columbus, OH 43214
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www.tfccalert.com
TFCC provides each client with a dedicated client relationship manager, a 24/7/365 live help desk, free initial onsite training, and free online refresher training. TFCC Alert runs on the largest and fastest calling platform in North America. Our platform is redundant and geographically dispersed throughout the U.S., protecting your communications against single points of failure.

VOLO

Felipe Portocarrero
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VOLO offers the VOLO Recovery solution which is a comprehensive suite of communication tools available to BCDR professionals. VOLO includes out-bound mass notification, automated severe weather monitoring and alerting, crisis response line, and in-bound notification.

xMatters, Inc.

Randi Barshack
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xMatters enables any business process or application to trigger two-way communications (text, voice, email, SMS, etc.) throughout the extended enterprise. The company's cloud-based solution allows for enterprise-grade scaling and delivery during time-sensitive events. More than 1,000 leading global firms use xMatters to ensure business operations run smoothly and effectively during incidents such as IT failures, product recalls, natural disasters, dynamic staffing, service outages, medical emergencies and supply-chain disruption.