

# 2018 Emergency Notification Directory

## Airbus DS Communications

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Airbus DS Communications provides emergency notification alerts during critical times of crisis, workforce notification, and much more to hospitals, energy & utility companies, commercial organizations, educational institutions and public safety customers.

## Alert Cascade Limited

**Russell Pearson**  
Communications House  
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Alert Cascade specializes in providing resilient mass communication services. Our scalable cloud solutions are used by organizations of all sizes to communicate vital information in seconds – whether you're a business that needs to let their staff know about a business continuity disruption, an organization who needs to keep members of the public informed about safety issues, or a charity who wants to keep in touch with their supporters, Alert Cascade has a solution to meet your needs.

## AlertSense

**Lee Wells**  
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AlertSense provides a world-class Alerting, Crisis Management and Collaboration platform. We simplify crisis notification and incident reporting, enable efficient multi-lingual collaboration, streamline crisis response, and transform business continuity and crisis management plans into actionable, role-based, task-lists and critical information. Our clients

rely on us to keep millions of employees, partners, and citizens informed and protected in over 100 different countries.

## Avalution Consulting

**Brian Zawada**  
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Bullhorn enables organizations to quickly and easily connect with its employees when it counts by sending emergency notifications and surveys via email, text message, and voice phone call. Even better, Bullhorn is built into Catalyst, so no third-party contracts are required. Bullhorn includes unlimited communication during an incident and a minimum of two tests per year, making costs predictable. Bullhorn enables organizations to distribute messages and surveys to individual contacts, groups of contacts, or teams, record audio messages for phone calls (rather than using text to speech), and more. Bullhorn messages can be sent at an organizational level or directly from individual plans, which makes small-scale messaging easier to delegate to end users. Explore Bullhorn by visiting [bccatalyst.com](http://bccatalyst.com) or requesting a free trial.

## BlackBerry AtHoc

**Joshua Zaroor**  
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AtHoc enables organizations to communicate and collaborate within and between organizations, keeping people safe and ensuring businesses stay up-and-running. We're the first FedRAMP authorized crisis communication solution available and the number one provider to federal government agencies around the world, as well as a leader in providing sophis-



**Disaster Recover Journal** publishes five directories per year on a variety of business continuity topics. Our policy is to only edit the information to meet our guidelines. We neither evaluate nor rate any of the participating vendors' products or services. Our goal is to maintain an independent view while sharing information to assist our readers in making successful, well-informed decisions. Contact the vendor directly for further information on any product or service listed in one of our directories. Vendors who would like to be included in future directories should contact Laura Wilfong at [laura@drj.com](mailto:laura@drj.com).

licated solutions for complex industrial, transportation and healthcare enterprises. Our solution can be deployed completely in the cloud or as an on-premises solution, or a hybrid of the two

and integrates with most mass communication devices like two-way radios, loudspeakers, and digital displays.

## Black Swan Solutions

**Wendy Gilbert**  
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DIMS, Black Swan Solutions' proprietary Disaster Information Management System, is a single-vendor solution developed from 30+ years of hands on experience in helping organizations prepare for, respond to and recover from crises. DIMS combines four critical emergency management components: Day-to-Day Messaging, Emergency Alerts (including accounting for people), Incident Management, and Victim/Family/Responder Database.

## Eaton

**Marla Moran**  
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When it comes to protecting life and property, there's no room for compromise. Eaton is the industry's foremost developer in leading technological solutions for the rapidly growing mass notification market, where delivering the right message to the right people at the right time is paramount for responding to threats. In an emergency, you can depend on Eaton's powerful solutions, Wheelock fire and security notification appliances and devices and ALERiTY integrated mass notification systems

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(MNS), including Roam Secure Alert Network (RSAN) personal alerting, SAFEPATH inbuilding emergency communications, and WAVES wide-area, Giant voice systems.

## Emergency Services Consulting International (ESCI)

**25030 SW Parkway Avenue, Suite 330  
Wilsonville, OR 97070-9616  
(503) 570-7778  
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As the consulting arm of the International Association of Fire Chiefs, Emergency Services Consulting International has reliably met the needs of emergency services agencies for over 40 years and is a national leader in fire, EMS, communications, and law enforcement consulting.

## ERMS Corporation

**2916 South Sheridan Way, Suite 200  
Oakville ON L6J 7J8  
www.ermscorp.com  
(866) 382-1477**

ERMS Corporation is the provider of Advantage — an award-winning comprehensive enterprise-class mass emergency notification system. Advantage is made up of 7 tightly integrated modules (Messenger, Roll Call, Crisis Manager, Mapper, HotLine, myAdvantage, and Library). Advantage provides the industry's highest level of adaptability, most inclusive API, reliability and advanced functionality. It allows organizations to use the system the way that best suits their unique needs. Advantage is sold as a complete solution (the opposite of addons) that empowers business continuity, crisis communication, and disaster recovery professionals to, quickly and reliably, prepare, execute, and report on the notification portion of their continuity plans. ERMS was recently recognized for their contribution to Canada's technology and public safety sectors with the 2013 Motorola Award for Public Safety Technology, presented by CATAAlliance Innovation and Leadership.

## Everbridge

**William Penfield  
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**www.everbridge.com**

**william.penfield@everbridge.com**

Everbridge is a global enterprise software company that provides applications which automate the delivery of critical information to help keep people safe and businesses running.

## Honeywell International

**Angela Virgin  
1985 Douglas Drive  
Golden Valley, MN 55422  
(800) 345-6770 x601**

**https://buildingsolutions.honeywell.com/en-US/solutions/instantalert/Pages/default.aspx**

**building.solutions@honeywell.com**

Honeywell Instant Alert is a cloud based customizable notification solution that enables you to quickly reach thousands of people in seconds, on a wide variety of devices, with consistent messages in an emergency or for routine communications. Instant Alert is used by thousands of organizations and includes two-way communication, automated teleconference bridging, GIS map-based alerting, and contractually guaranteed message delivery. Each customer is assigned an Instant Alert Champion who provides setup, training and support in addition to a 24x7x365 help desk. Instant Alert is backed by a Fortune 100 company that provides outstanding service to its customers.

## MissionMode

**Courtney Ring  
222 W. Merchandise Mart Plaza, Suite 1212  
Chicago, IL 60654  
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**www.missionmode.com**

**info@missionmode.com**

MissionMode delivers best-in-class crisis management solutions in order to help businesses and organizations deliver effective and reliable emergency notifications, as well as speed and simplify incident management and communica-

tions during an emergency or critical event. Our seasoned and certified emergency managers and business continuity practitioners partner with clients to enhance the clients' emergency management processes and procedures — ensuring successful communications during times of crisis. Come see for yourself why so many leading experts rely of MissionMode's Notification Center, Situation Center, and Earshot to best prepare their business for success during times of crisis!

## OnSolve

**Amanda Cupp  
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Ormond Beach, FL 32174  
(866) 939-0911**

**www.onsolve.com**

**amanda.cupp@onsolve.com**

OnSolve is a leading global provider of SaaS-based critical communication solutions for enterprise, SMB, and government customers. The company's cloud-based software communications platform provides seamless and easy-to-deploy solutions for the exchange of critical information among organizations, their people, devices and external entities with use cases designed to save lives, enhance revenue and reduce costs. More information can be found on the company's website at [www.onsolve.com](http://www.onsolve.com).

## Rapid Notify

**Steve Sipe  
25 Mauchly  
Irvine, CA 92618  
(949) 582-3020**

**http://www.rapidnotify.com/  
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Rapid Notify provides a comprehensive suite of emergency notification, mass notification, and incident management services. Our reliable and cost-effective mass notification solutions help people to connect during a crisis, manage operational incidents and other communication activities. Rapid Notify is an easy-to-use, web-based emergency notification system that enables effective, real-time, two-way communication via telephone, email and SMS text messaging. Our mass notification and manage-

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ment services are ideal for government agencies, municipalities, educational institutions, non-profit organizations, first responders, and businesses. Headquartered in Irvine, California, Rapid Notify, Inc. has locations across North America including New York, Massachusetts, Colorado, and Las Vegas.

## Rave Mobile Safety

**Todd Miller**

**492 Old Connecticut Path**

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**(508) 848-2484**

**www.ravemobilesafety.com**

**info@ravemobilesafety.com**

Rave Mobile Safety, the most trusted safety software partner, provides innovative communication software for better emergency preparedness and faster response. Used by leading education institutes, enterprises and state and local public safety agencies, the award-winning portfolio of Rave Alert, Rave Guardian, Eyewitness, Rave Panic Button, Smart911 and SmartPrepare protects millions of individuals. Rave Mobile Safety is headquartered in Framingham, MA.

## Regroup

**Taylor Ray**

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**San Francisco, CA 94114**

**(855) REGROUP**

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**tray@regroup.com**

Regroup is a cloud-based, easy-to-use mass notification platform that can be leveraged for day-to-day and emergency communications, providing a value-based, all-in-one mass messaging solution. From an intuitive interface, users can simultaneously send thousands of messages per minute across all major communication channels.

## RockDove Solutions

**Chris Britton**

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**(800) 787-1639**

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**info@rockdovesolutions.com**

In Case of Crisis developed by RockDove Solutions, is an award winning, fully customizable, enterprise-class mobile solution. Leveraging mobile technology, the In Case of Crisis app helps organizations make their emergency, crisis and safety plans, training and overall communications more actionable, secure and scalable.

## Sungard Availability Services

**Joseph Field**

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**Wayne, PA 19087**

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**joseph.field@sungardas.com**

Built on an award-winning platform used widely by both public and private sectors worldwide, Assurance Notification Manager (AssuranceNM), leverages easy-to-use modern web and mobile user interfaces in addition to powerful smartphone apps to initiate alerts on the go, transmit voice and text alerts directly to a recipient's device, send map based alerts, and securely send and store files to app recipients. The AssuranceNM platform is 100% uptime SLA guaranteed with multiple geographically-distributed data centers and global monitoring capabilities, and keeps critical data in sync with detailed audit trails, as well as integration with Sungard AS' AssuranceCM business continuity software.

## Twenty First Century Crisis Communications

**750 Communications Parkway**

**Columbus, OH 43214**

**(800) 382-8356**

**www.tfccalert.com**

TFCC provides each client with a dedicated client relationship manager, a 24/7/365 live help desk, free initial onsite training, and free online refresher training. TFCC Alert runs on the largest and fastest calling platform in North America. Our platform is redundant and geographically dispersed throughout the U.S., protecting your communications against single points of failure.

## VOLO

**Felipe Portocarrero**

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VOLO offers the VOLO Recovery solution which is a comprehensive suite of communication tools available to BCDR professionals. VOLO includes out-bound mass notification, automated severe weather monitoring and alerting, crisis response line, and in-bound notification.

## xMatters, Inc.

**Randi Barshack**

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xMatters enables any business process or application to trigger two-way communications (text, voice, email, SMS, etc.) throughout the extended enterprise. The company's cloud-based solution allows for enterprise-grade scaling and delivery during time-sensitive events. More than 1,000 leading global firms use xMatters to ensure business operations run smoothly and effectively during incidents such as IT failures, product recalls, natural disasters, dynamic staffing, service outages, medical emergencies and supply-chain disruption.