The All New

People Not Paper:
Resiliency Begins with Training

Phil Lambert - Ripcord
Founder & Program Architect
phil.lambert@ripcordsolutions.com

Workbook
Handout in workshop

Note: Resiliency happens by design, not by accident.

Workbook
A workbook will be handed out to those in attendance
Program significance is not developed when we value becoming resilient.

It’s about the value that others place on your resiliency program that really matters.
People not Paper

- Operating with excellence and producing the highest quality of systems, documentation, mega data, and artifacts does us no good if we have not enrolled people into the process.
- Significant gains will require properly trained teams.
- People will work with you when you have a clear vision of where you are going and an uncluttered pathway to get there.
- When you have established buy-in, ownership and participation, the job of the practitioner becomes easier and your program will have significance.
- When people are in play, you must play the infinite game.

*If people ARE more important than paper, we have to do a better job in obtaining their buy-in, ownership and participation!*

PEOPLE NOT PAPER: RESILIENCY BEGINS WITH PEOPLE

*If people ARE more important than paper, we have to do a better job in obtaining their buy-in, ownership and participation!*

The workshop will show you how.
Main Premise for Today

What does training serve to accomplish...

FOUR MAJOR AREAS OF TRAINING FOCUS

Facilitation
Method
Audience
Outcomes
Define who your audience is

- By position, experience, influence
- Corporate culture
- Soft skills level

Define the role each plays

Resiliency planning drivers

How to design training to achieve outcomes

- Has clear & distinct requirements / methodology
TRAINING FOCUS AREA #3

Method

- Make it as easy as you can for them to participate in the program
- Types of training methods
- How to determine right method
- Has a clear & distinct requirements / methodology
- Establish working standards & governance
- Leverage program to align with culture

TRAINING FOCUS AREA #4

Facilitation

- Reimagine making it easy
- Conviction, passion and confidence
- How to facilitate training to achieve outcomes
- Focused on other successes
Time for an Exercise

Experience

4
exercises
during this workshop

We will...

BREAK THE RULES
“Great things in business are never done by one person. They’re done by a team of people.”
Steve Jobs

IN 5 YEARS YOU WILL ARRIVE. THE QUESTION IS . . . WHERE?

Good? Great? Exceptional? Extraordinary!

Questions?

Phil Lambert
Ripcord Solutions
Founder & Program Architect
phil.lambert@ripcordsolutions.com
425-523-9050

Follow on LinkedIn: www.linkedin.com/in/phillambert/
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