

# 2022 Emergency Notification Directory

*Disaster Recover Journal publishes four vendor directories each year, with no evaluation of products or services described. Vendors should contact Emily Rice at [emily@drj.com](mailto:emily@drj.com) to be included in future directories.*

## Airbus DS Communications

**Jeremy Smith**  
**42505 Rio Nedo Drive**  
**Temecula, CA 92590**  
**(951) 719-2100**  
<http://www.airbus-dscomm.com>  
[jeremy.smith@airbus-dscomm.com](mailto:jeremy.smith@airbus-dscomm.com)  
 Airbus DS Communications provides emergency notification alerts during critical times of crisis, workforce notification, and much more to hospitals, energy & utility companies, commercial organizations, educational institutions, and public safety customers.

## AlertMedia

**www.alertmedia.com**  
 AlertMedia is the world's leading emergency communication provider. We offer the most intuitive emergency communication software on the market and the only solution with fully integrated threat warnings and employee safety monitoring. We believe any organization has the power to improve employee safety and business outcomes during emergencies and unplanned events through faster threat identification and more targeted, reliable communication to impacted audiences. AlertMedia supports critical communication for thousands of leading businesses—including DHL, JetBlue, Coca-Cola Bottling, and Walmart—in more than 130 countries.

## Alertus Technologies

**11720 Beltsville Dr, 9th Fl**  
**Beltsville, MD 20705**  
**202-ALERTUS**  
**www.alertus.com**  
**info@alertus.com**  
 Alertus Technologies is a pioneer and market leader in emergency mass notification systems for large-area, high occupancy facilities. Since 2002, Alertus has engineered innovative solutions for emergency mass notification that unifies and simplifies the notification process for immediate, comprehensive coverage. Alertus provides solutions for in-building notification, outdoor notification, and personal notification. Thousands of institutions and enterprise organizations worldwide trust and rely on Alertus to protect millions of people.

## BlackBerry

**2200 University Ave. E**  
**Waterloo, ON, Canada N2K 0A7**  
**www.blackberry.com/athoc**  
 BlackBerry® AtHoc® is a critical event management communication platform that provides secure 2-way communication over multiple channels to keep people safe and business operations running. It enables organizations to communicate and collaborate securely to planned and unexpected events such as cyberattacks, IT outages or weather events, ensuring critical information is delivered to the right people, at the right time, giving leaders the up-to-date information needed to make critical safety and operational decisions.

## Black Swan Solutions

**Wendy Gilbert**  
**N17W24100 Riverwood Dr., Suite 300**  
**Waukesha, WI 53188**  
**888-723-2466**  
**www.blackswancrisissolutions.com**  
**wgilbert@blackswancrisissolutions.com**  
 DIMS, Black Swan Solutions' proprietary Disaster Information Management System, is a single-vendor solution developed from 30+ years of hands-on experience in helping organizations prepare for, respond to and recover from crises. DIMS combines four critical emergency management components: day-to-day messaging, emergency alerts (including accounting for people), incident management, and victim/family/responder database.

## Castellan Solutions

**Alex Kesner**  
**800 Adams Ave**  
**Audubon, PA 19403**  
**1-800-478-7645**  
**castellanbc.com**  
**info@castellanbc.com**  
 Built for the evolution of business continuity towards a broader risk and resilience management effort, Castellan's SaaS platform not only supports your organization during a crisis, but continuously, through all the ups and downs of normal operations. Leverage automation and intelligence to solve operational resilience, business continuity, crisis management, and emergency notification challenges in one centralized location so you can proceed with ease and confidence. You're not just buying software, you're gaining a partner who will support

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you every step of the way. Fast, friendly, and human, Castellan is your guardian and guide for all things business continuity. If you're looking for help improving your readiness and response capabilities, please connect with our team today.

### **Eaton Marla Reynoso**

**273 Branchport Avenue  
Long Branch, NJ 07748  
800-631-2148**

**[www.eaton.com/massnotification](http://www.eaton.com/massnotification)  
[marlareynoso@eaton.com](mailto:marlareynoso@eaton.com)**

From the battlefield to college campuses, Eaton's mass notification systems (MNS) are helping emergency managers around the globe deliver critical alerts when it matters most. As a premier provider to the federal government, Eaton's MNS solutions are battle-tested and battle-proven every day, protecting our armed forces in the most demanding environments. The ALERiTY integrated MNS platform by Eaton offers a one-click solution that can launch critical messages simultaneously across the different layers of mass notification, in-building and wide area MNS. The advanced technology provides unmatched reliability, ease-of-use, and interoperability for organizations seeking the utmost in emergency communications

### **Everbridge**

**Hayley Hudson  
25 Corporate Dr., Floor 4  
Burlington, MA 01803  
781-373-9800**

**[www.everbridge.com](http://www.everbridge.com)  
[william.penfield@everbridge.com](mailto:william.penfield@everbridge.com)**

Everbridge is a global enterprise soft-

ware company that provides applications which automate the delivery of critical information to help keep people safe and businesses running.

### **Honeywell International**

#### **Angela Virgin**

**1985 Douglas Drive  
Golden Valley, MN 55422  
800-345-6770 x601**

**<https://buildingsolutions.honeywell.com>**

**[building.solutions@honeywell.com](mailto:building.solutions@honeywell.com)**

Honeywell Instant Alert is a cloud based customizable notification solution that enables you to quickly reach thousands of people in seconds, on a wide variety of devices, with consistent messages in an emergency or for routine communications. Instant Alert is used by thousands of organizations and includes two-way communication, automated teleconference bridging, GIS map-based alerting, and contractually guaranteed message delivery. Each customer is assigned an Instant Alert Champion who provides setup, training, and support in addition to a 24x7x365 help desk. Instant Alert is backed by a Fortune 100 company that provides outstanding service to its customers.

### **iluminr**

**Michelle Doan  
<https://iluminr.io/>  
[mdoan@iluminr.io](mailto:mdoan@iluminr.io)**

Give shelfware the flick. Resilience managers everywhere are embracing a response-first approach with iluminr, to

deliver real impact and bring resilience to life. iluminr helps you build capability, detect threats, communicate with your people, and coordinate your response, all through a modern platform that people actually enjoy using.

### **OnSolve**

**Amanda Cupp  
780 West Granada Blvd  
Ormond Beach, FL 32174  
866-939-0911**

**[www.onsolve.com](http://www.onsolve.com)  
[amanda.cupp@onsolve.com](mailto:amanda.cupp@onsolve.com)**

With over 60 years of combined experience in the mass notification industry, OnSolve is the leading global provider of SaaS-based critical communication solutions for enterprise, SMB, and government organizations. The formation of OnSolve in 2017 brought together three of the industry's most relied upon products, CodeRED, Send Word Now and MIR3. The company's cloud-based solutions provide users with fast, reliable methods of sending critical information and alerts to employees, residents, and other stakeholders across multiple devices. OnSolve solutions are designed and proven to save lives, protect revenue, reduce costs, and preserve business continuity.

### **RapidReach**

**Paul Erling  
1525 E. 53rd St, Suite 1007  
Chicago, IL 60615  
866-463-6372**

**[www.rapidreach.com](http://www.rapidreach.com)**

RapidReach has been a leading emergency notification tool, recognized inter-

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nationally, since 1992. We offer both cloud-based solutions and ultra-secure on-site emergency notification systems. We are ISO 9001 and ISO 27001 certified for information security and for quality process. We support voice, text, email, mobile alerts, desktop alerts, wireless speakers, wall panels and are suitable for both enterprise and small business notification.

## **Rave Mobile Safety**

**492 Old Connecticut Path, 2nd Floor  
Framingham, MA 01701  
[Sales@ravemobilesafety.com](mailto:Sales@ravemobilesafety.com)  
508-848-2484**

Rave Mobile Safety is the leading provider of critical communication and collaboration technology used to help save lives, manage crisis incidents, and increase resiliency. From catastrophic disasters to everyday emergencies, our solutions enable critical data sharing, mass notification, and emergency response coordination. We're inspired every day by our client's dedication to enhancing the safety of their constituents. Our goal is to help you to do all you can today™ to keep everybody safe.

## **Regroup**

**Alaina Bravo  
709 Noe Street  
San Francisco, CA 94114  
855-734-7687**

**[www.regroup.com](http://www.regroup.com)  
[inquiries@regroup.com](mailto:inquiries@regroup.com)**

Regroup Mass Notification empowers better mass communication that keeps

people safe and informed at all times. The company's award-winning, cloud-based mass communication platform is what clients across North America and around the globe rely on to send both emergency and day-to-day communications to millions of people. By enabling one-click messaging to mobile devices, landlines, social media, email, websites, and more, Regroup Mass Notification helps organizations keep people safe, strengthen operational resilience, mitigate risk, and thrive in an increasingly unpredictable world.

## **Sendigo by Infinite Blue**

**Emily Parker-Woodland  
399 Arcola Road  
Eagleville, PA 19426  
267-341-9600**

**<https://infiniteblue.com/sendigo/>  
[info@infiniteblue.com](mailto:info@infiniteblue.com)**

Sendigo by Infinite Blue is a mass notification solution that allows you to send and manage emergency notifications. With Sendigo, you can target specific groups, gather critical information, protect your employees, and reduce response times. Sendigo is integrated into BC in the Cloud, creating one seamless solution for professionals needing to prepare, plan, and respond to threats that impact their organizations. Whether it's email, SMS, Voice, or Microsoft Teams, your messages will be delivered with speed, ease, and reliability.

## **VOLO, LLC**

**Felipe Portocarrero  
9 Sunshine Blvd  
Ormond Beach, FL 32174  
888-865-6123**

**[www.volosaas.com](http://www.volosaas.com)  
[mrothstein@volosaas.com](mailto:mrothstein@volosaas.com)**

VOLO is a software as a service (SaaS) provider with a suite of powerful communication and management tools. VOLO is the only messaging company that brings everything your organization needs for successful team messaging together in one platform. With VOLO your entire organization can share our platform while only licensing the technology each team needs. The VOLO platform is flexible enough for each team to choose exactly which applications and features they need all while sharing access to a single solution. VOLO is robust enough to grow with your organization and even stay a step ahead.

## **xMatters, Inc.**

**Jason Muffler  
12647 Alcosta Blvd, Suite 425  
San Ramon, CA 94588  
[rbarshack@xmatters.com](mailto:rbarshack@xmatters.com)  
925-251-5757**

xMatters enables any business process or application to trigger two-way communications (text, voice, email, SMS, etc.) throughout the extended enterprise. The company's cloud-based solution allows for enterprise-grade scaling and delivery during time-sensitive events. More than 1,000 leading global firms use xMatters to ensure business operations run smoothly and effectively during incidents such as IT failures, product recalls, natural disasters, dynamic staffing, service outages, medical emergencies and supply chain disruption.