

2023 Emergency Notification Directory

Disaster Recover Journal publishes four vendor directories each year, with no evaluation of products or services described. Vendors should contact Emily Rice at emily@drj.com to be included in future directories.

Airbus DS Communications

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Airbus DS Communications provides emergency notification alerts during critical times of crisis, workforce notification, and much more to hospitals, energy & utility companies, commercial organizations, educational institutions, and public safety customers.

AlertMedia

401 S 1st St, Ste 1400
 Austin, TX 78704
www.alertmedia.com

AlertMedia is the world's leading threat intelligence and emergency communication provider. Our award-winning, two-way multichannel messaging system and threat intelligence help organizations protect their business and people through all phases of an emergency. AlertMedia supports critical communication for thousands of leading businesses – including DHL, JetBlue, Coca-Cola Bottling, and Walmart – in more than 130 countries.

Alertus Technologies

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 202-ALERTUS
www.alertus.com
info@alertus.com

Alertus Technologies is a pioneer and market leader in emergency mass notification systems for large-area, high occupancy facilities. Since 2002, Alertus has engineered innovative solutions for emergency mass notification that unifies and simplifies the notification process for immediate, comprehensive coverage. Alertus provides solutions for in-building notification, outdoor notification, and personal notification. Thousands of institutions and enterprise organizations worldwide trust and rely on Alertus to protect millions of people.

BlackBerry

2200 University Ave. E
 Waterloo, ON, Canada N2K 0A7
www.blackberry.com/athoc

BlackBerry® AtHoc® is a critical event management communication platform that provides secure

2-way communication over multiple channels to keep people safe and business operations running. It enables organizations to communicate and collaborate securely to planned and unexpected events such as cyberattacks, IT outages or weather events, ensuring critical information is delivered to the right people, at the right time, giving leaders the up-to-date information needed to make critical safety and operational decisions.

Black Swan Solutions

Wendy Gilbert
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 Waukesha, WI 53188
 888-723-2466
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DIMS, Black Swan Solutions' proprietary Disaster Information Management System, is a single-vendor solution developed from 30+ years of hands-on experience in helping organizations prepare for, respond to and recover from crises. DIMS combines four critical emergency management components: Day-to-Day Messaging, Emergency Alerts (including accounting for people), Incident Management, and Victim/Family/Responder Database.

Castellan Solutions

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Built for the evolution of business continuity towards a broader risk and resilience management effort, Castellan's SaaS platform not only supports your organization during a crisis, but continuously, through all the ups and downs of normal operations. Leverage automation and intelligence to solve operational resilience, business continuity, crisis management, and emergency notification challenges in one centralized location so you can proceed with ease and confidence. You're not just buying software; you're gaining a partner who will support you every step of the way. Fast, friendly, and human, Castellan is your guardian and guide for all things business continuity. If you're looking for help improving your readiness and response capabilities, please connect with our team today.

Catalyst

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Crisis24

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Eaton

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From the battlefield to college campuses, Eaton's mass notification systems (MNS) are helping emergency managers around the globe deliver critical alerts when it matters most. As a premier provider to the federal government, Eaton's MNS solutions are battle-tested and battle-proven every day, protecting our armed forces in the most demanding environments. The ALERiTY integrated MNS platform by Eaton offers a one-click solution that can launch critical messages simultaneously across the different layers of mass notification, in-building and wide area MNS. The advanced technology provides unmatched reliability, ease-of-use, and interoperability for organizations seeking the utmost in emergency communications

Enera, Inc – RapidReach

Paul Erling
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 Chicago, IL 60615
 866-463-6372
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RapidReach has been a leading emergency notification tool, recognized internationally, since 1992. We offer both cloud-based solutions and ultra-secure on-site emergency notification systems. We are ISO 9001 and ISO 27001 certified for Information Security and for Quality process. We support voice, text, email, mobile alerts, desktop alerts, wireless speakers, wall panels and are suitable for both Enterprise and small business notification.

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Everbridge

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Everbridge is a global enterprise software company that provides applications which automate the delivery of critical information to help keep people safe and businesses running.

Honeywell International

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<https://buildingsolutions.honeywell.com>
building.solutions@honeywell.com

Honeywell Instant Alert is a cloud based customizable notification solution that enables you to quickly reach thousands of people in seconds, on a wide variety of devices, with consistent messages in an emergency or for routine communications. Instant Alert is used by thousands of organizations and includes two-way communication, automated teleconference bridging, GIS map-based alerting, and contractually guaranteed message delivery. Each customer is assigned an Instant Alert Champion who provides setup, training, and support in addition to a 24x7x365 help desk. Instant Alert is backed by a Fortune 100 company that provides outstanding service to its customers

OnSolve

Amanda Cupp
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OnSolve is a leading critical event management provider that proactively mitigates physical threats, allowing organizations to remain agile when a crisis strikes. Using the most trusted expertise and reliable AI-powered risk intelligence, critical communications and incident management technology, the OnSolve Platform enables enterprises, SMB organizations and all levels of government to detect, anticipate and mitigate physical threats that impact their people, places, and property. With billions of alerts sent annually and proven support for both the public

and private sectors, OnSolve is used by thousands of entities to save lives, protect communities, safeguard critical infrastructure, and enable agility for the organizations that power our economy.

Rave Mobile Safety

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508-848-2484

Rave Mobile Safety is the leading provider of critical communication and collaboration technology used to help save lives, manage crisis incidents, and increase resiliency. From catastrophic disasters to everyday emergencies, our solutions enable critical data sharing, mass notification, and emergency response coordination. We're inspired every day by our client's dedication to enhancing the safety of their constituents. Our goal is to help you to do all you can today™ to keep everybody safe.

Regroup

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Regroup Mass Notification empowers better mass communication that keeps people safe and informed at all times. The company's award-winning, cloud-based mass communication platform is what clients across North America and around the globe rely on to send both emergency and day-to-day communications to millions of people. By enabling one-click messaging to mobile devices, landlines, social media, email, websites, and more, Regroup Mass Notification helps organizations keep people safe, strengthen operational resilience, mitigate risk, and thrive in an increasingly unpredictable world.

RockDove Solutions

Christopher Britton, General Manager
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240-404-8155

Sendigo by Infinite Blue

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Sendigo by Infinite Blue is a mass notification solution that allows you to send and manage emergency notifications. With Sendigo, you can target specific groups, gather critical information, protect your employees, and reduce response times. Sendigo is integrated into BC in the Cloud, creating one seamless solution for professionals needing to prepare, plan, and respond to threats that impact their organizations. Whether it's Email, SMS, Voice, or Microsoft Teams, your messages will be delivered with speed, ease, and reliability.

VOLO, LLC

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VOLO is a software as a service (SaaS) provider with a suite of powerful communication and management tools. VOLO is the only messaging company that brings everything your organization needs for successful team messaging together in one platform. With VOLO your entire organization can share our platform while only licensing the technology each team needs. The VOLO platform is flexible enough for each team to choose exactly which applications and features they need all while sharing access to a single solution. VOLO is robust enough to grow with your organization and even stay a step ahead.

xMatters, Inc.

Jason Muffler
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xMatters enables any business process or application to trigger two-way communications (text, voice, email, SMS, etc.) throughout the extended enterprise. The company's cloud-based solution allows for enterprise-grade scaling and delivery during time-sensitive events. More than 1,000 leading global firms use xMatters to ensure business operations run smoothly and effectively during incidents such as IT failures, product recalls, natural disasters, dynamic staffing, service outages, medical emergencies and supply chain disruption.