

2024 Emergency Notification Directory

Disaster Recover Journal publishes four vendor directories each year, with no evaluation of products or services described. Vendors should contact Jon Seals at jon@drj.com to be included in future directories.

Airbus DS Communications

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(951) 719-2100
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jeremy.smith@airbus-dscomm.com

Airbus DS Communications provides emergency notification alerts during critical times of crisis, workforce notification, and much more to hospitals, energy & utility companies, commercial organizations, educational institutions, and public safety customers.

AlertMedia

401 S 1st St, Ste 1400
Austin, TX 78704
www.alertmedia.com

AlertMedia is the world's leading threat intelligence and emergency communication provider. Our award-winning, two-way multichannel messaging system and threat intelligence help organizations protect their business and people through all phases of an emergency. AlertMedia supports critical communication for thousands of leading businesses – including DHL, JetBlue, Coca-Cola Bottling, and Walmart – in more than 130 countries.

Alertus Technologies

11720 Beltsville Dr, 9th Fl
Beltsville, MD 20705
202-ALERTUS
www.alertus.com
info@alertus.com

Alertus Technologies is a pioneer and market leader in emergency mass notification systems for large-area, high occupancy facilities. Since 2002, Alertus has engineered innovative solutions for emergency mass notification that unifies and simplifies

the notification process for immediate, comprehensive coverage. Alertus provides solutions for in-building notification, outdoor notification, and personal notification. Thousands of institutions and enterprise organizations worldwide trust and rely on Alertus to protect millions of people.

BlackBerry

2200 University Ave. E
Waterloo, ON, Canada N2K 0A7
www.blackberry.com/athoc

BlackBerry® AtHoc® is a critical event management communication platform that provides secure 2-way communication over multiple channels to keep people safe and business operations running. It enables organizations to communicate and collaborate securely to planned and unexpected events such as cyberattacks, IT outages or weather events, ensuring critical information is delivered to the right people, at the right time, giving leaders the up-to-date information needed to make critical safety and operational decisions.

Black Swan Solutions

Wendy Gilbert
N17W24100 Riverwood Dr., Suite 300
Waukesha, WI 53188
888-723-2466
www.blackswancrisissolutions.com

wgilbert@blackswancrisissolutions.com
 DIMS, Black Swan Solutions' proprietary Disaster Information Management System, is a single-vendor solution developed from 30+ years of hands-on experience in helping organizations prepare for, respond to and recover from crises. DIMS combines four critical emergency management components: Day-to-Day Messaging, Emergency Alerts (including accounting for people), Incident Management, and Victim/Family/Responder Database.

Eaton

Marla Reynoso
273 Branchport Avenue
Long Branch, NJ 07748
800-631-2148
www.eaton.com/massnotification
marlareynoso@eaton.com

From the battlefield to college campuses, Eaton's mass notification systems (MNS) are helping emergency managers around the globe deliver critical alerts when it matters most. As a premier provider to the federal government, Eaton's MNS solutions are battle-tested and battle-proven every day, protecting our armed forces in the most demanding environments. The ALERiTY integrated MNS platform by Eaton offers a one-click solution that can launch critical messages simultaneously across the different layers of mass notification, in-building and wide area MNS. The advanced technology provides unmatched reliability, ease-of-use, and interoperability for organizations seeking the utmost in emergency communications

Enera, Inc – RapidReach

Paul Erling
1525 E. 53rd St, Suite 1007
Chicago, IL 60615
866-463-6372
www.rapidreach.com

RapidReach has been a leading emergency notification tool, recognized internationally, since 1992. We offer both cloud-based solutions and ultra-secure on-site emergency notification systems. We are ISO 9001 and ISO 27001 certified for Information Security and for Quality process. We support voice, text, email, mobile alerts, desktop alerts, wireless speakers, wall panels and are suitable for both Enterprise and small business notification.

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Everbridge

Hayley Hudson
25 Corporate Dr., Floor 4
Burlington, MA 01803
781-373-9800
www.everbridge.com

william.penfield@everbridge.com

Everbridge is a global enterprise software company that provides applications which automate the delivery of critical information to help keep people safe and businesses running.

Honeywell International

Angela Virgin
1985 Douglas Drive
Golden Valley, MN 55422
800-345-6770 x601

<https://buildingsolutions.honeywell.com>
building.solutions@honeywell.com

Honeywell Instant Alert is a cloud based customizable notification solution that enables you to quickly reach thousands of people in seconds, on a wide variety of devices, with consistent messages in an emergency or for routine communications. Instant Alert is used by thousands of organizations and includes two-way communication, automated teleconference bridging, GIS map-based alerting, and contractually guaranteed message delivery. Each customer is assigned an Instant Alert Champion who provides setup, training, and support in addition to a 24x7x365 help desk. Instant Alert is backed by a Fortune 100 company that provides outstanding service to its customers

Noggin

1990 California Ave, Ste 20
Walnut Creek, CA, 94596
510-722-7008
sales@noggin.io
www.noggin.io

An industry-leader in integrated resilience management technology, Noggin provides a next-generation, cloud-based software platform that combines 10 primary solutions in one platform. Noggin's award-winning integrated resilience workspace seamlessly unifies operational & third-party risk management, operational resilience, business continuity, incident & crisis management, emergency management, and security & safety operations.

OnSolve

Amanda Cupp
780 West Granada Blvd
Ormond Beach, FL 32174
866-939-0911

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OnSolve is a leading critical event management provider that proactively mitigates physical threats, allowing organizations to remain agile when a crisis strikes. Using the most trusted expertise and reliable AI-powered risk intelligence, critical communications and incident management technology, the OnSolve Platform enables enterprises, SMB organizations and all levels of government to detect, anticipate and mitigate physical threats that impact their people, places, and property. With billions of alerts sent annually and proven support for both the public and private sectors, OnSolve is used by thousands of entities to save lives, protect communities, safeguard critical infrastructure, and enable agility for the organizations that power our economy.

Preparis

1225 17th St, Suite 2000, 20th Floor
Denver, CO 80202
855-447-3750
www.preparis.com

Preparis is an innovative software suite that disrupts traditional business continuity with a simple, integrated, and more modern approach to preparedness and response for private and public sector organizations. We support thousands of organizations to build, exercise and manage more than 10,000 continuity plans, while enabling them to communicate hundreds of millions of emergency notifications to their employees.

Rave Mobile Safety

492 Old Connecticut Path, 2nd Floor
Framingham, MA 01701
sales@ravemobilesafety.com
508-848-2484

Rave Mobile Safety is the leading provider of critical communication and collaboration technology used to help save lives, manage crisis incidents, and increase resiliency. From catastrophic disasters to everyday emergencies, our solutions enable critical data sharing, mass notification, and emergency response coordination. We're inspired every day by our client's dedication to enhancing the safety of their constituents. Our goal is to help you to do all you can today™ to keep everybody safe.

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Regroup

Alaina Bravo
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 San Francisco, CA 94114
 855-734-7687
www.regroup.com
inquiries@regroup.com

Regroup Mass Notification empowers better mass communication that keeps people safe and informed at all times. The company's award-winning, cloud-based mass communication platform is what clients across North America and around the globe rely on to send both emergency and day-to-day communications to millions of people. By enabling one-click messaging to mobile devices, landlines, social media, email, websites, and more, Regroup Mass Notification helps organizations keep people safe, strengthen operational resilience, mitigate risk, and thrive in an increasingly unpredictable world.

RockDove Solutions

Christopher Britton
 1-800-787-1639
support@rockdovesolutions.com
www.RockDoveSolutions.com

RockDove Solutions is the developer of In Case of Crisis, a cloud-based software designed to help businesses manage rising threat levels in a whole new way, so they can better prepare their response teams and stakeholders, identify and act on emerging threats faster, and respond confidently every time to any scenario. Unlike traditional critical event management and business continuity management providers, In Case of Crisis is focused on a scalable and affordable service to unite your crisis management teams (CMT) and stakeholders.

Sendigo by Infinite Blue

Emily Parker-Woodland
 399 Arcola Road
 Eagleville, PA 19426
 267-341-9600
<https://infiniteblue.com/sendigo/>
info@infiniteblue.com

Sendigo by Infinite Blue is a mass notification solution that allows you to send and manage emergency notifications. With Sendigo, you can target specific groups, gather critical information, protect your employees, and reduce response times. Sendigo is integrated into BC in the Cloud, creating one seamless solution for professionals needing to prepare, plan, and respond to threats that impact their organizations. Whether it's Email, SMS, Voice, or Microsoft Teams, your messages will be delivered with speed, ease, and reliability.

Veoci

195 Church Street, 14th Floor
 New Haven, CT 06510
 203-782-5944
www.veoci.com

Veoci is a no-code platform for business continuity management, emergency operations, incident response, mass notification, and customizable system solutions. It is comprised of fully integrated, intuitive, and interconnected tools such as Dashboards for reporting and analysis, Alerts and Notifications, automated Workflows, virtual meeting Rooms for collaboration and document sharing, and mobile-device enablement—all with a focus on optimizing User experience, improving productivity, and facilitating effective business continuity and resilience. The Software as a Service (SaaS) platform is ideally designed for incident management and business continuity process automation

and transformation, allowing organizations to overhaul existing manual-based processes. Veoci can be applied across all areas and departments in an organization, as well as across multiple organizations; the system can easily accommodate the need for additional functionality as projects and partnerships grow. Veoci is a Leader on Gartner's Magic Quadrant for BCMP Solutions, Worldwide; included in their Market Guides for Crisis and Emergency Management, and Business Continuity Management Program Solutions, as well as being included in multiple Hype Cycles. We were also recognized as having the highest customer satisfaction.

VOLO, LLC

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VOLO is a software as a service (SaaS) provider with a suite of powerful communication and management tools. VOLO is the only messaging company that brings everything your organization needs for successful team messaging together in one platform. With VOLO your entire organization can share our platform while only licensing the technology each team needs. The VOLO platform is flexible enough for each team to choose exactly which applications and features they need all while sharing access to a single solution. VOLO is robust enough to grow with your organization and even stay a step ahead.